



**Name:** Vladimir Predolac  
**Date of birth:** 11.10.1986  
**Nationality:** Serbian  
**Languages:** Native-Serbian,secondary-English:excelent proficient.  
**Profession:** Engineer  
**Residence:** Oslo, Malmegata  
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#### Key Qualifications

Computer network installation, administration and security of computer networks, design and implementation of high quality software, design web pages, developing multimedia resources, installation of communications equipment.

#### Education

Bachelor of Science in Electrical Engineering and computer science- Business Administration School of professional studies: 2005-2009

Road traffic technician - Mechanical and Electrical Engineering: 2001-2005

#### Courses

**CCNA** – Electrical Engineering Faculty(ETF), Belgrade: 2009-2010

#### IT Experience

- My IT experience is based to install, configure, operate, and troubleshoot medium-size route and switched networks, including implementation and verification of connections to remote sites in a WAN.I was working with LAN switching (Vlan, VTP, STP) and wireless LAN standards (802.11n, 802.11a/b, 802.11b), also with routing protocols like a EIGRP, OSPF, LSP, RIPv1, RIPv2.
- Good knowledge of various operating systems Linux(Arch,CentOs,Xubuntu), Windows(2k,ME,XP,Vista,7,8)
- MS Office, MsSql, Internet, C++, Hyper terminal, Sudo, Nano, Pacman, Tftp, Putty, Wireshark, Md5, Acad08, Photoshop , Dreamweaver, CoreldrawX5.CMS- Wordpress, Joomla.FreePinger,Dalo radius,Postfix, WHM, C-Panel,Ipsec,VPN,Packet Tracer,

## Work Experience

01.11.2012-31.03.2013

Verat doo, Belgrade, **Assistant Customer Care**

- \* Work with users of direct communication
- \* Records of customers' complaints
- \* Update customer data in information systems
- \* Testing devices for distribution
- \* Technical Support
- \* Resolving customer queries and service requests to agreed SLAs

01.09.2012-31.10.2012

Infotop doo, Belgrade, **Technical support**

- \* Administration site (Joomla)
- \* Preparation of tenders, technical specifications PDA
- \* Edited in Photoshop
- \* Georeferencing in AutoCAD

10.04.2012 -06.06.2012

Serbia trading, Belgrade, **Account manager**

- \* expansion of branch network
- \* new customers opening an account
- \* meetings with clients
- \* Regular monitoring of changes in stock market
- \* Technical support for clients
- \* Developing relationships with clients and their maintenance

01.11.2009-01.02.2012

Knux Service, Belgrade, **The technician computer network**

- \* Design, implementation and instalation networks
- \* maintaining and monitoring networks
- \* maintenance of computer and network equipment
- \* Technical support and service computers

01.03.2008- 01.03.2009

Comp trade, Krusevac, **Computer Repairman**

- \* Software installation and servicing of computer hardware
- \* field work

21.01.2007-15.09.2007

Trayal- Electronic computing center, **Associate Engineer**

- \*Assisted in the network administration. connecting printers and components for multiple users.
- \*Working with databases SQL, and electronic transfer of money via internet.

## Other

Projects: Web server's, IPv6, Intelligent sensor's, STP, WEP, WAN, SSH, VTP, ACLS, RIP2...